

Terms & Conditions



It is the responsibility of the client to understand, agree and be responsible for all booking conditions.

Client Details

It is the responsibility of the client to provide accurate contact details no later than 48 hours prior to the booking.

Payment

- The client agrees to pay for the trial on the day of the trial by cash.
- A non-refundable £200 deposit is required for ALL wedding bookings and £50 for all other events to secure your date. This will be deducted from the total owing for the wedding/event.
- The client shall include their name and invoice reference number when transferring payment.
- The wedding/event date booking will not be secured until a booking fee is paid.
- The remainder of the client's invoice is to be made via bank transfer 2 weeks prior to the event.
- If the Bride does not wish to have a trial, an additional £15 will be added to the final invoice.
- An early morning fee of £25 per half hour will apply to start times of 6.30am or earlier.
- An event that falls on a public holiday will incur a surcharge of £15pp that will be added to the final invoice.

Travel

- Travel fees by car or rail may apply outside of the Brighton/Hove area.
- Travel by car is charged at £0.60p per mile from my home in Brighton.
- Additional costs such as car parking or tolls are to be paid by the client.
- If the booking is further than 3 hours away, accommodation fees will apply. This will be discussed at your trial.

Client Responsibility

- The client is to inform Marjorie of any allergies /sensitivities prior to their appointment and therefore consent to use any product she deems appropriate for the client's hair type. Marjorie will not be held accountable for any skin/hair condition that arises without prior knowledge.
- The client is to follow hair preparation instructions sent to them prior to the appointment to the best of their ability. Marjorie reserves the right to refuse a client who has not followed instructions such as but not limited to highly greasy, unwashed hair, severe dandruff at the time of service.

Insurance

- Marjorie has full liability cover with Vero Insurance.

Cancellations

- The client is kindly asked to give a minimum of 24 hours notice if they need to cancel or reschedule an appointment.
- All wedding bookings are asked to give a minimum of two weeks notice during peak summer seasons in which the deposit is non-refundable.
- Cancellations or missed appointments without prior notice will be charged at half the cost of your appointment.
- Cancellation fees will need to be paid no later than 7 days after your scheduled appointment time.
- If your wedding gets cancelled/postponed due to Covid19, you deposit payment will be transferred into a credit, that is valid for 5 years.
- In the event that Marjorie cannot make your appointment due to illness/unforeseen circumstances you will be given a full refund.

Social Media

- Any digital photos taken by Marjorie or given by you may be used for promotional purposes on social media sites including but not limited to; Facebook, Instagram, TikTok and marjoriemayfair.com.au
Please let Marjorie know if you do not wish any photographs to be used for these promotions or portfolios.